

Online Pre-registration for Trust Declaration at myASNB Portal

FAQ

1. What is meant by pre-registration of Trust Declaration?

Pre-registration of Trust Declaration is a new facility for ASNB inheritance services where the application form process is to be completed online via myASNB portal. (www.myasnb.com.my).

2. What do I need to do after I pre-registered Trust Declaration via myASNB portal?

Once pre-registration is made via myASNB portal, submit the following printed and completed documents to ASNB branch or participating Agent:

- i. Power of Attorney
- ii. Certified true copy of identification documents

Document submission is within 30 calendar days from the date of pre-registration.

3. What happens if I do not submit the required documents to ASNB branch or participating Agent within the 30 calendar days?

- Your pre-registration application will be deleted from ASNB records.
- If you are still interested, you can submit a new pre-registration application via myASNB portal.
- The validity of the 30-day calendar period will be calculated according to the new pre-registration submission date.

4. Can I not print and not complete the Power of Attorney document before visiting ASNB branch or participating Agent?

Application of Trust Declaration using the online pre-registration service is intended to shorten the entire registration process in which you have completed all necessary information and subsequently printed the relevant documents. Complete documentation is essential to speeding up the registration process at the ASNB branch.

5. Can I make any amendments after my pre-registration application is submitted online?

If a pre-registration application has been submitted online, any corrections or amendments may only be made at the ASNB branch or participating Agent near you.

6. Will any fees apply after I have submitted my pre-registration application online?

No fee is charged for pre-registration.

Payment of service fee is only required when registration at ASNB branch or participating Agent is completed.

7. Do the Donee/Recipient(s) and Witness(es) need to be present with me when submitting documents to ASNB branch or participating agent branches?

Not required.

As online pre-registration allows you to directly print and complete the required documents before submitting to the ASNB branch or participating Agent branches.

8. I have signed-up and received my Trust Declaration contract. Can I amend particulars or change items in my previous contract using pre-registration?

No, because pre-registration is for first-time registration only.